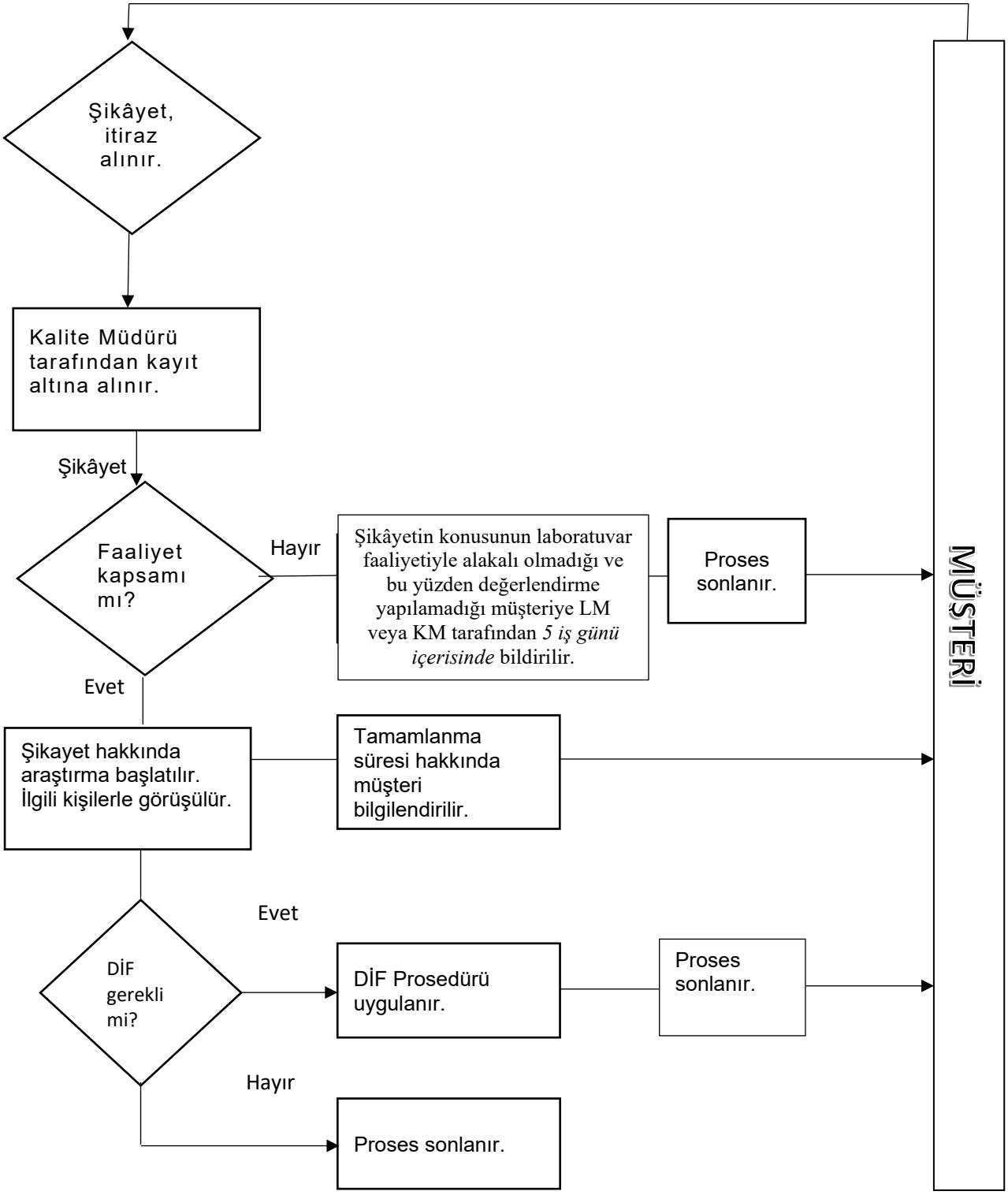AkuLab	**Şikayet/İtiraz Değerlendirme Prosesi**	**Doküman No**	**KEK-EK-03**
		Yayın Tarihi	**30.01.2020**
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